

CITY OF PILOT POINT
PRESS RELEASE

Pilot Point, Texas—The Pilot Point City Council approved a contract to partner with Neptune Technology Group and Core and Main Corporation to provide the City of Pilot Point an AMI (Automated Metering Infrastructure) water meter system. Neptune is an industry leader in water meter technology and is headquartered in Tallahassee Alabama. Neptune is the only American made meter technology available on the market.

An AMI meter system will provide real time data that can be mined and transformed into actionable data that benefits the utility and our citizens. With AMI technology you can identify and capture nonrevenue water, share consumption with residents and support water conservation initiatives.

After an extensive evaluation and an eye on best value for the city we feel like Neptune's focus on Total Cost of Ownership will be the right fit for our city's culture. A quality proven meter technology with minimal issues, partnership approach, professionalism, progressive management with quality control processes and dedicated resources to ensure program success.

Neptune Technology solutions will allow the City to operate with greater efficiency and deliver unparalleled customer support. This partnership will provide multiple benefits for both Pilot Point and its residents, and we are excited to begin this journey. **Meters will be exchanged January through March dependent on good weather.**

The focus with the Neptune AMI system is to improve water management, conservation, operational efficiency, and customer service. As our community continues to grow at a rapid pace implementing an AMI water meter system is the first step to a comprehensive water management and conservation strategy. Pilot Point citizens will have access to a customer portal. With these tools at their fingertips, residents can engage with their water use like never before. Once logged into the customer portal platform via a computer, smartphone or tablet, homeowners can pay their bills, see their real-time water use and set personalized alerts for both usage and estimated monthly billing. The customer portal will also alert residents to any events of unexpected high water use such as a leaking pipe or faulty sprinkler system. Paired with the Pilot Point customer service center, the immediate alerts and visibility tools that the portal provides will drive water efficiency and customer satisfaction throughout the Pilot Point community.