



New Trash and Recycle beginning November 1, 2021

We are thrilled to be your new waste and recycling provider. Effective November 1, 2021.

New Carts:

Beginning on October 27, new Rhino Removal Trash and Recycle Carts will be delivered. We will deliver the same number of carts currently registered to your address. Please immediately begin using your new Rhino Carts and discontinue utilizing your old Waste Connection/IESI. These will be picked up the same day your new carts are delivered. **Waste Connection carts must be empty and placed at the curb in order to be collected.** Rhino Removal will not service any Waste Connection carts. Please discontinue to use your Waste Connection Recycle cart after Wednesday October 20 and Thursday October 21.

Service Day: Wednesday and Thursday

Main Street and north will be collected on Wednesday and south of Main St. will be collected on Thursday.

Observed Holidays:

If any of the following holidays fall on a Wednesday or Thursday, collection service will **shift forward by one day.**

- New Year's Day
- Independence Day
- Thanksgiving
- Christmas

Trash/Recycle/Bulk: Everything is collected on your service day and must be out by 7:00am.

Trash – All wet kitchen/bathroom must be inside of your trash cart with the lid closed and set out by the curb **no later than 7:00am.**

Recycle – **Collected weekly on your service day.** Place only clean approved items inside your cart with the lid closed. Please visit www.RhinoRemoval.com and click Communities/Pilot Point/Recycle Guidelines.

Bulk, Extra Trash, and Limbs – **Collected Every Other Week on your service day** beginning the first week of November.

Bulk is waste items not generated on a normal basis. All wet kitchen trash must be in trash cart, not on the ground for bulk pick.

Up to four (4) yards of bulk, extra trash, limbs, and brush.

Bulk items include furniture, mattresses (must be bagged, which can be purchased at a grocery store), appliances (A/C units, refrigerators, and freezers must have freon removed by a licensed professional and appliance must be tagged), carpet (follow same guidelines as those for limbs/brush), hot-water heaters, and fence panels. Fence panels must be cut into 4'x4' sections.

Limbs/brush must be in clear individual piles measuring not more than 3'x3'x3' and 50 pounds or less AND bundled and tied.

No loose wood. Wood/lumber must be bundled and tied together not more than 4 feet in length weighing 50 pounds or less.

Prohibited Items: Never place any of these items in your carts. They can cause our trash trucks to catch on fire.

No Batteries, Paint, Gasoline/Kerosene, Motor Oil, Automotive Fluids, Pool Chlorine, Fertilizer, Pesticides, Herbicides, Bleach, Household Cleaning Products, Medical Waste, Radioactive Material, Radioactive Medical Waste, Tires, Gun Powder, Bullets, Explosives, Fireworks, or Cooking Oil.

Other Prohibited Items: Please do not place any of these items in your cart. They can cause damage to our trucks.

Dirt, Rocks, Bricks, Tile, Shingles, Concrete, or any material generated by a contractor including construction, remodeling, or landscaping.

Please visit our website: www.RhinoRemoval.com for a full list of Trash/Recycle/Bulk collection guidelines.

Acceptable Recycle Items: Keep it very simple and basic. If you are not sure if it can be recycled, most likely it cannot. Acceptable items: clean cardboard, paper, plastics 1 and 2 which are water bottles, detergent bottles, shampoo bottles, etc...., glass bottles, and steel and tin cans.

Unacceptable Recycle Items: Styrofoam, wood, grass, dirt, appliances/electronics, clothes, shoes, extension cords, and trash.

We are excited to bring Pilot Point stellar service!

☑ ACCEPTABLE

Place only these materials loose, empty, clean and dry in your recycling cart or dumpster:



PAPER
Magazines, junk mail, paper bags, office paper, newspaper, etc.



PLASTIC CONTAINERS
Leave lids on.



CANS, BOTTLES, JARS
Remove lids and recycle separately.

KEEP YOUR RECYCLING OUT OF BAGS. PLACE ITEMS LOOSE IN THE CART.



CARTONS, PAPERBOARD, CORRUGATED CARDBOARD

☒ NOT ACCEPTABLE

Keep these items out of your recycling cart or dumpster:



SHREDDED PAPER



FROZEN FOOD PACKAGING



FOOD WASTE



COFFEE CUPS

Visit our website to learn how to recycle these items:



BATTERIES



STYROFOAM



GARBAGE



MIRRORS AND WINDOW GLASS



TANGLERS
Garden hoses, string lights, nylon rope, etc.



SCRAP METAL



PLASTIC BAGS
Return to retail store.



ELECTRONICS



YARD WASTE